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3 **Guideline on good pharmacovigilance practices (GVP)**
4 **Annex I - Definitions**

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5 Comments should be provided using this [template](#). The completed comments form should be sent to gvp@ema.europa.eu.

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71 **Abuse of a medicinal product**

72 Persistent or sporadic, intentional excessive use of medicinal products which is accompanied by
73 harmful physical or psychological effects [DIR 2001/83/EC Art 1(16)].

74 **Adverse event (AE); synonym: Adverse experience**

75 Any untoward medical occurrence in a patient or clinical-trial subject administered a medicinal product
76 and which does not necessarily have to have a causal relationship with this treatment [Dir 2001/20/EC
77 Art 2(m)].

78 An adverse event can therefore be any unfavourable and unintended sign (e.g. an abnormal laboratory
79 finding), symptom, or disease temporally associated with the use of a medicinal product, whether or
80 not considered related to the medicinal product.

81 **Adverse reaction; synonyms: Adverse drug reaction (ADR), Suspected adverse (drug)**
82 **reaction**

83 A response to a medicinal product which is noxious and unintended [DIR 2001/83/EC Art 1(11)].

84 Response in this context means that a causal relationship between a medicinal product and an adverse
85 event is at least a reasonable possibility (see Annex IV, ICH-E2A Guideline).

86 Adverse reactions may arise from use of the product within or outside the terms of the marketing
87 authorisation or from occupational exposure [DIR 2001/83/EC Art 101(1)]. Conditions of use outside
88 the marketing authorisation include overdose, misuse, abuse and medication errors.

89 *See also Adverse event, Serious adverse reaction, Unexpected adverse reaction, Listed adverse*
90 *reaction, Unlisted adverse reaction, Overdose, Misuse, Abuse, Medication error, Occupational exposure*

91 **Clinical trial**

92 Any investigation in human subjects intended to discover or verify the clinical, pharmacological and/or
93 other pharmacodynamic effects of one or more investigational medicinal product(s), and/or to identify
94 any adverse reactions to one or more investigational medicinal product(s) and/or to study absorption,
95 distribution, metabolism and excretion of one or more investigational medicinal product(s) with the
96 objective of ascertaining its (their) safety and/or efficacy. This includes clinical trials carried out in
97 either one site or multiple sites, whether in one or more Member State [Dir 2001/20/EC Art 2(a)].

98 An investigational medicinal product is a pharmaceutical form of an active substance or placebo being
99 tested or used as a reference in a clinical trial, including products already with a marketing
100 authorisation but used or assembled (formulated or packaged) in a way different from the authorised
101 form, or when used for an unauthorised indication, or when used to gain further information about the
102 authorised form [Dir 2001/20/EC Art 2(d)].

103 *See also Ongoing clinical trial, Completed clinical trial*

104 **Closed signal**

105 In periodic benefit-risk evaluation reports, a signal for which an evaluation was completed during the
106 reporting interval (see Annex IV, ICH-E2C(R2) Guideline).

107 *See also Signal*

108 **Company core data sheet (CCDS)**

109 A document prepared by the marketing authorisation holder containing, in addition to safety
110 information, material relating to indications, dosing, pharmacology and other information concerning
111 the product (see Annex IV, ICH-E2C(R2) Guideline).

112 **Company core safety information (CCSI)**

113 All relevant safety information contained in the company core data sheet prepared by the marketing
114 authorisation holder and which the marketing authorisation holder requires to be listed in all countries
115 where the company markets the product, except when the local regulatory authority specifically
116 requires a modification. It is the reference information by which listed and unlisted are determined for
117 the purpose of periodic reporting for marketed products, but not by which expected and unexpected
118 are determined for expedited reporting (see Annex IV, ICH-E2C(R2) Guideline).

119 *See also Company core data sheet*

120 **Completed clinical trial**

121 Study for which a final clinical study report is available (see ICH-E2F Guideline, Volume 10 of the Rules
122 Governing Medicinal Products in the EU).

123 *See also Clinical trial*

124 **Consumer**

125 A person who is not a healthcare professional such as a patient, lawyer, friend or relative/parent/child
126 of a patient (see Annex IV, ICH-E2D Guideline).

127 **Data lock point**

128 For a periodic safety update report (PSUR), the date designated as the cut-off date for data to be
129 included in a PSUR.

130 For a periodic benefit-risk evaluation report (PBRER), the date designated as the cut-off date for data
131 to be included in a PBRER, based on the international birth date (see Annex IV, ICH-E2C(R2)
132 Guideline).

133 For a development safety update report (DSUR), the date designated as the cut-off date for data to be
134 included in a DSUR, based on the development international birth date (see ICH-E2F Guideline, Volume
135 10 of the Rules Governing Medicinal Products in the EU).

136 Date includes day and month (see ICH-E2F Guideline, Volume 10 of the Rules Governing Medicinal
137 Products in the EU).

138 *See also Periodic safety update report, Development safety update report, International birth date and
139 Development international birth date*

140 **Development international birth date (DIBD)**

141 Date of first approval (or authorisation) for conducting an interventional clinical trial in any country
142 (see ICH-E2F Guideline, Volume 10 of the Rules Governing Medicinal Products in the EU).

143 **Development safety update report (DSUR)**

144 Format and content for periodic reporting on drugs under development (see ICH-E2F Guideline,
145 Volume 10 of the Rules Governing Medicinal Products in the EU).

146 **EU reference date; synonym: Union reference date**

147 For medicinal products containing the same active substance or the same combination of active
148 substances, the date of the first marketing authorisation in the EU of a medicinal product containing
149 that active substance or that combination of active substances; or if this date cannot be ascertained,
150 the earliest of the known dates of the marketing authorisations for a medicinal product containing that
151 active substance or that combination of active substances [DIR 2001/83/EC Art 107c(5)].

152 **Good pharmacovigilance practices (GVP) for the European Union**

153 A set of guidelines for the conduct of pharmacovigilance in the EU, drawn up based on Article 108a of
154 Directive 2001/83/EC, by the Agency in cooperation with competent authorities in Member States and
155 interested parties, and applying to marketing authorisation holders in the EU, the Agency and
156 competent authorities in Member States.

157 **Healthcare professional**

158 For the purposes of reporting suspected adverse reactions, healthcare professionals are defined as
159 medically qualified persons, such as physicians, dentists, pharmacists, nurses and coroners (see Annex
160 IV, ICH-E2D Guideline).

161 **Identified risk**

162 An untoward occurrence for which there is adequate evidence of an association with the medicinal
163 product of interest. Examples include:

- 164 • an adverse reaction adequately demonstrated in non-clinical studies and confirmed by clinical data;
165 • an adverse reaction observed in well-designed clinical trials or epidemiological studies for which the
166 magnitude of the difference, compared with the comparator group on a parameter of interest
167 suggests a causal relationship;
168 • an adverse reaction suggested by a number of well-documented spontaneous reports where
169 causality is strongly supported by temporal relationship and biological plausibility, such as
170 anaphylactic reactions or application site reactions (see ICH-E2F Guideline, Volume 10 of the Rules
171 Governing Medicinal Products in the EU).

172 In a clinical trial, the comparator may be placebo, an active substance or non-exposure.

173 *See also Risks related to use of a medicinal product, Important identified risk and Important potential*
174 *risk, Important missing information*

175 **Important identified risk and Important potential risk**

176 An identified risk or potential risk that could have an impact on the risk-benefit balance of the product
177 or have implications for public health (see ICH-E2F Guideline, Volume 10 of the Rules Governing
178 Medicinal Products in the EU).

179 What constitutes an important risk will depend upon several factors, including the impact on the
180 individual, the seriousness of the risk, and the impact on public health. Normally, any risk that is likely

181 to be included in the contraindications or warnings and precautions section of the product information
182 should be considered important (see Annex IV, ICH-E2C(R2) Guideline).

183 *See also Risk-benefit balance, Identified risk, Potential risk, Safety concern*

184 **Important missing information**

185 Critical gaps in knowledge for specific safety issues or populations that use the marketed product (see
186 Annex IV, ICH-E2C(R2) Guideline).

187 *See also Missing information, Safety concern*

188 **Important potential risk**

189 *See Important identified risk and Important potential risk*

190 **Individual case safety report (ICSR); synonym: Adverse (drug) reaction report**

191 Format and content for the reporting of one or several suspected adverse reactions to a medicinal
192 product that occur in a single patient at a specific point of time [IM Annex I.1.]¹.

193 A valid individual case safety report for expedited reporting shall include at least an identifiable
194 reporter, an identifiable patient, at least one suspect adverse reaction and a suspect medicinal product
195 [IM Annex I.1.].

196 **International birth date (IBD)**

197 The date of the first marketing authorisation for a medicinal product in any country in the world (see
198 Annex IV, ICH-E2C(R2) Guideline).

199 **Investigational drug**

200 Experimental product under study or development. This term is more specific than investigational
201 medicinal product, which includes comparators and placebos (see ICH-E2F Guideline, Volume 10 of the
202 Rules Governing Medicinal Products in the EU).

203 *See also Clinical trial*

204 **Listed adverse reaction**

205 An adverse reaction whose nature, severity, specificity and outcome are consistent with the
206 information in the company core safety information.

207 Class-related reactions which are mentioned in the company core safety information but which are not
208 specifically described as occurring with this product are not considered as listed.

209 *See also Company core safety information*

210 **Medication error**

211 Any unintentional error in the prescribing, dispensing or administration of a medicinal product while in
212 the control of the healthcare professional, patient or consumer.

¹ In the context of a clinical trial, an individual case is the information provided by a primary source to describe suspected unexpected serious adverse reactions related to the administration of one or more investigational medicinal products to an individual patient at a particular point of time.

213 **Medicinal product**

214 Any substance or combination of substances

- 215 • presented as having properties for treating or preventing disease in human beings; or
- 216 • which may be used in or administered to human beings either with a view to restoring, correcting
- 217 or modifying physiological functions by exerting a pharmacological, immunological or metabolic
- 218 action, or to making a medical diagnosis [DIR 2001/83/EC Art 1(2)].

219 **Missing information**

220 Information about the safety of a medicinal product which is not available at the time of submission of

221 a particular risk management plan and which represents a limitation of the safety data with respect to

222 predicting the safety of the product in the marketplace.

223 **Misuse**

224 Intentional and inappropriate use of a medicinal product not in accordance with the prescribed or

225 authorised dose, route of administration, and/or the indication(s) or not within the legal status of its

226 supply (e.g. without prescription for medicinal products subject to medical prescription).

227 **Name of the medicinal product**

228 The name which may be either an invented name not liable to confusion with the common name, or a

229 common or scientific name accompanied by a trade mark or the name of the marketing authorisation

230 holder [DIR 2001/83/EC Art 1(20)].

231 The common name is the international non-proprietary name (INN) recommended by the World Health

232 Organization, or, if one does not exist, the usual common name [DIR 2001/83/EC Art 1(21)].

233 The complete name of the medicinal product is the name of the medicinal product followed by the

234 strength and pharmaceutical form.

235 **Newly identified signal**

236 In periodic benefit-risk evaluation reports, a signal first identified during the reporting interval,

237 prompting further actions for evaluation (see Annex IV, ICH-E2C(R2) Guideline).

238 *See also Signal*

239 **Non-interventional studies**

240 A study fulfilling cumulatively the following requirements:

- 241 • the medicinal product is prescribed in the usual manner in accordance with the terms of the
- 242 marketing authorisation;
- 243 • the assignment of the patient to a particular therapeutic strategy is not decided in advance by a
- 244 trial protocol but falls within current practice and the prescription of the medicine is clearly
- 245 separated from the decision to include the patient in the study; and
- 246 • no additional diagnostic or monitoring procedures are applied to the patients and epidemiological
- 247 methods are used for the analysis of collected data.

248 Non-interventional studies are defined by the methodological approach used and not by the scientific

249 objectives. Non-interventional studies include database research or review of records where all the

250 events of interest have already happened (e.g. case-control, cross-sectional and cohort studies). Non-
251 interventional studies also include those involving primary data collection (e.g. prospective
252 observational studies and registries in which the data collected derive from routine clinical care),
253 provided that the conditions set out above are met.

254 In this context, interviews, questionnaires and blood samples may be performed as normal clinical
255 practice.

256 **Occupational exposure**

257 An exposure to a medicinal product for human use as a result of one's occupation.

258 **Ongoing clinical trial**

259 Trial where enrolment has begun, whether a hold is in place or analysis is complete, but for which a
260 final clinical study report is not available (see ICH-E2F Guideline, Volume 10 of the Rules Governing
261 Medicinal Products in the EU).

262 *See also Clinical trial, Completed clinical trial*

263 **Ongoing signal**

264 In periodic benefit-risk evaluation reports, a signal that had been identified before the reporting
265 interval and was still under evaluation at the data lock point (see Annex IV, ICH-E2C(R2) Guideline).

266 *See also Signal, Data lock point*

267 **Overdose**

268 Administration of a quantity of a medicinal product given per administration or per day which is above
269 the maximum recommended dose according to the authorised product information. This also takes into
270 account cumulative effects due to overdose.

271 **Periodic safety update report (PSUR)**

272 Format and content for providing an evaluation of the risk-benefit balance of a medicinal product for
273 submission by the marketing authorisation holder at defined time points during the post-authorisation
274 phase.

275 In the EU, periodic safety update reports should follow the format of a periodic benefit-risk evaluation
276 report (PBRER) in accordance with the ICH-E2C(R2) Guideline (see Annex IV).

277 **Pharmacovigilance**

278 Science and activities relating to the detection, assessment, understanding and prevention of adverse
279 effects or any other medicine-related problem (see "The importance of pharmacovigilance", WHO²).

280 In line with this general definition, underlying objectives of the applicable EU legislation for
281 pharmacovigilance are:

- 282 • preventing harm from adverse reactions in humans arising from the use of authorised medicinal
283 products within or outside the terms of marketing authorisation or from occupational exposure;
284 and

² World Health Organization (WHO). The importance of pharmacovigilance: safety monitoring of medicinal products. Genève: WHO; 2002.

- 285 • promoting the safe and effective use of medicinal products, in particular through providing timely
286 information about the safety of medicinal products to patients, healthcare professionals and the
287 public.

288 Pharmacovigilance is therefore an activity contributing to the protection of patients' and public health.

289 **Pharmacovigilance system**

290 A system used by the marketing authorisation holder and by Member States to fulfil the tasks and
291 responsibilities listed in Title IX of Directive 2001/83/EC and designed to monitor the safety of
292 authorised medicinal products and detect any change to their risk-benefit balance [DIR 2001/83/EC Art
293 1(28d)].

294 In general, a pharmacovigilance system is a system used by an organisation to fulfil its legal tasks and
295 responsibilities in relation to pharmacovigilance and designed to monitor the safety of authorised
296 medicinal products and detect any change to their risk-benefit balance.

297 **Pharmacovigilance system master file (PSMF)**

298 A detailed description of the pharmacovigilance system used by the marketing authorisation holder
299 with respect to one or more authorised medicinal products data [DIR 2001/83/EC Art 1(28e)].

300 *See also Pharmacovigilance system*

301 **Post-authorisation safety study (PASS)**

302 Any study relating to an authorised medicinal product conducted with the aim of identifying,
303 characterising or quantifying a safety hazard, confirming the safety profile of the medicinal product , or
304 of measuring the effectiveness of risk management measures [DIR 2001/83/EC Art 1(15)].

305 A post-authorisation safety study may be an interventional clinical trial or may follow an observational,
306 non-interventional study design.

307 *See also Clinical trial, Non-interventional studies*

308 **Potential risk**

309 An untoward occurrence for which there is some basis for suspicion of an association with the
310 medicinal product of interest but where this association has not been confirmed. Examples include:

- 311 • non-clinical safety concerns that have not been observed or resolved in clinical studies;
- 312 • adverse events observed in clinical trials or epidemiological studies for which the magnitude of the
313 difference, compared with the comparator group (placebo or active substance, or unexposed
314 group), on the parameter of interest raises a suspicion of, but is not large enough to suggest, a
315 causal relationship;
- 316 • a signal arising from a spontaneous adverse reaction reporting system;
- 317 • an event known to be associated with other active substances within the same class or which could
318 be expected to occur based on the properties of the medicinal product (see ICH-E2F Guideline,
319 Volume 10 of the Rules Governing Medicinal Products in the EU).

320 *See also Adverse event, Signal*

321 **Quality assurance**

322 Activities focussing on providing confidence that quality requirements will be fulfilled (based on ISO
323 9000:2000 Standards³).

324 *See also Quality requirements*

325 **Quality control**

326 Activities focussing on fulfilling quality requirements while conducting given tasks or responsibilities.

327 *See also Quality requirements*

328 **Quality of a pharmacovigilance system**

329 All characteristics of the pharmacovigilance system which are considered to produce, according to
330 estimated likelihoods, outcomes relevant to the objectives of pharmacovigilance.

331 *See also Pharmacovigilance system, Quality system of a pharmacovigilance system*

332 **Quality requirements**

333 Those characteristics of a system that are likely to produce the desired outcome, or quality objectives.

334 *See also Pharmacovigilance system, Quality system of a pharmacovigilance system*

335 **Quality system of a pharmacovigilance system**

336 The organisational structure, responsibilities, procedures, processes and resources of the
337 pharmacovigilance system, including appropriate resource management, compliance management and
338 record management [IM Art 10(2)].

339 The quality system is an integral part of the pharmacovigilance system [IM Art 12, Art 17(1)].

340 *See also Pharmacovigilance system and Quality of a pharmacovigilance system*

341 **Reference safety information**

342 Information referred to as the company core safety information (CCSI) (see Annex IV, ICH-E2C(R2)
343 Guideline).

344 *See also Company core safety information*

345 **Risk-benefit balance**

346 An evaluation of the positive therapeutic effects of the medicinal product in relation to the risks [DIR
347 2001/83/EC Art 1(28a)] (i.e. any risk relating to the quality, safety or efficacy of the medicinal product
348 as regards patients' health or public health [DIR 2001/83/EC Art 1(28)]).

349 *See also Risks related to use of a medicinal product*

350 **Risk management plan**

351 A detailed description of the risk management system [DIR 2001/83/EC Art 1(28c)].

³ Available from International Organization for Standardization (ISO).

352 To this end, it must identify or characterise the safety profile of the medicinal product(s) concerned;
353 indicate how to characterise further the safety profile of the medicinal product(s) concerned; document
354 measures to prevent minimise the risks associated with the medicinal product, including an
355 assessment of the effectiveness of those interventions; and document post-authorisation obligations
356 that have been imposed as a condition of the marketing authorisation [IM Annex II.1.].

357 *See also Risk management system, Risk minimisation activity*

358 **Risk management system**

359 A set of pharmacovigilance activities and interventions designed to identify, characterise, prevent or
360 minimise risks relating to a medicinal product, including the assessment of the effectiveness of those
361 interventions [DIR 2001/83/EC Art 1(28b)].

362 **Risk minimisation activity; synonym: Risk minimisation measure**

363 A public health intervention intended to prevent or reduce the probability of the occurrence of an
364 adverse reaction associated with the exposure to a medicine, or to reduce its severity should it occur
365 (see Annex IV, ICH-E2C(R2) Guideline).

366 These activities may consist of routine risk minimisation (e.g. product information) or additional risk
367 minimisation activities (e.g. healthcare professional or patient communications/educational materials)
368 (see Annex IV, ICH-E2C(R2) Guideline).

369 **Risks related to use of a medicinal product**

370 Any risk relating to the quality, safety or efficacy of the medicinal product as regards patients' health
371 or public health and any risk of undesirable effects on the environment [DIR 2001/83/EC Art 1(28)].

372 **Safety concern**

373 An important identified risk, important potential risk or important missing information (see Annex IV,
374 ICH-E2C(R2) Guideline).

375 *See also Important identified risk and Important potential risk, Important missing information*

376 **Serious adverse reaction**

377 Serious adverse reaction means an adverse reaction which results in death, is life-threatening, requires
378 in-patient hospitalisation or prolongation of existing hospitalisation, results in persistent or significant
379 disability or incapacity, or is a congenital anomaly/birth defect [DIR 2001/83/EC Art 1(12)].

380 Life-threatening in this context refers to a reaction in which the patient was at risk of death at the time
381 of the reaction; it does not refer to a reaction that hypothetically might have caused death if more
382 severe (see Annex IV, ICH-E2D Guideline).

383 Medical and scientific judgement should be exercised in deciding whether other situations should be
384 considered serious reactions, such as important medical events that might not be immediately life
385 threatening or result in death or hospitalisation but might jeopardise the patient or might require
386 intervention to prevent one of the other outcomes listed above. Examples of such events are intensive
387 treatment in an emergency room or at home for allergic bronchospasm, blood dyscrasias or
388 convulsions that do not result in hospitalisation or development of dependency or abuse (see Annex IV,
389 ICH-E2D Guideline).

390 Any suspected transmission via a medicinal product of an infectious agent is also considered a serious
391 adverse reaction.

392 *See also Adverse reaction*

393 **Signal**

394 Information arising from one or multiple sources, including observations and experiments, which
395 suggests a new potentially causal association, or a new aspect of a known association, between an
396 intervention and an event or set of related events, either adverse or beneficial, that is judged to be of
397 sufficient likelihood to justify verificatory action [IM Art 23(1)].

398 For the purpose of the EudraVigilance database, only signals related to an adverse reaction shall be
399 considered [IM Art 23(2)111].

400 *See also Validated signal, Newly identified signal, Closed signal, Ongoing signal*

401 **Significant change in indication**

402 A significant change in indication is a change of authorised indication(s) of a medicinal product where
403 the new treatment target population differs materially from the one for which the medicinal product
404 was previously authorised. This includes (but is not limited to): a new disease area, a new age group
405 (e.g. paediatric indication) or a move from severe disease to a less severely affected population. It
406 may also include a move from second line or other therapy or for an oncology product a change to the
407 concomitant medication specified in the indication.

408 *See also Target population (treatment)*

409 **Solicited sources of individual case safety reports**

410 Organised data collection systems, which include clinical trials, registries, post-authorisation named-
411 patients use programmes, other patient support and disease management programmes, surveys of
412 patients or healthcare providers or information gathering on efficacy or patient compliance.

413 For the purpose of safety reporting, solicited reports should be classified as individual case safety
414 reports from studies and therefore should have an appropriate causality assessment by a healthcare
415 professional or the marketing authorisation holder (see Annex IV, ICH-E2D).

416 *See also Clinical trial, Post-authorisation safety study, Non-interventional study*

417 **Spontaneous report, synonym: Spontaneous notification**

418 An unsolicited communication by a healthcare professional or consumer to a company, regulatory
419 authority or other organisation (e.g. the World Health Organization, a regional centre, a poison control
420 centre) that describes one or more adverse reactions in a patient who was given one or more
421 medicinal products and that does not derive from a study or any organised data collection scheme (see
422 Annex IV, ICH-E2D).

423 In this context, an adverse reaction refers to a suspected adverse reaction.

424 Stimulated reporting can occur in certain situations, such as direct healthcare professional
425 communication (DHPC), a publication in the press or questioning of healthcare professionals by
426 company representatives, and adverse reaction reports arising from these situations are considered
427 spontaneous reports (see Annex IV, ICH-E2D), provided the report meets the definition above.

428 Reporting made in the context of early post-marketing phase vigilance (EPPV), e.g. in Japan, is also
429 considered stimulated reporting.

430 *See also Adverse reaction*

431 **Target population (treatment); synonym: Treatment target population**

432 The patients who might be treated by the medicinal product according to the indication(s) and
433 contraindications in the authorised product information

434 **Unexpected adverse reaction**

435 An adverse reaction, the nature, severity or outcome of which is not consistent with the summary of
436 product characteristics [Dir 2001/83/EC Art 1(13)]⁴.

437 This includes class-related reactions which are mentioned in the summary of product characteristics
438 (SmPC) but which are not specifically described as occurring with this product. For products authorised
439 nationally, the relevant SmPC is that approved by the competent authority in the Member State to
440 whom the reaction is being reported. For centrally authorised products, the relevant SmPC is the SmPC
441 authorised by the European Commission. During the time period between a CHMP opinion in favour of
442 granting a marketing authorisation and the Commission decision granting the marketing authorisation,
443 the relevant SmPC is the SmPC annexed to the CHMP opinion.

444 **Validated signal**

445 A signal where the signal validation process of evaluating the data supporting the detected signal has
446 verified that the available documentation is strong enough to suggest a new potentially causal
447 association, or a new aspect of a known association, and therefore justifies further assessment of the
448 signal [based on IM Art 25(1)].

449 *See also Signal*

⁴ Please note that for investigational medicinal products an unexpected adverse reaction is an adverse reaction, the nature or severity of which is not consistent with the applicable product information (e.g. the investigator's brochure for an unauthorised investigational product or the summary of product characteristics for an authorised product) [Dir 2001/20/EC Art 2(p)].